

SDR manages fines for over 250 agencies, including:



Councils

- Parking offences
- Animal offences
- Dumping rubbish



NSW Police

- Riding a bike without a helmet
- Speeding
- Burnouts



Roads and Maritime

- Cameras
- Traffic lights
- Tolls



Transport for NSW

- No train or bus ticket
- No concession card
- Drinking/smoking on trains and platforms



NSW Electoral Commission

Not voting in:

- NSW State election
- NSW Local Government election

Where can I get more information about fines?

For more information about penalty notices, enforcement orders and drivers licence or car registration suspension visit our website or call us.



www.sdronsw.gov.au



1300 655 805

LawAccess, a free government telephone service that provides legal information, may be able to help. You can contact LawAccess on **1300 888 529**.

An **Aboriginal Client Service Specialist** at your local court can also give you information about how to pay your fine.

The **Sheriff's Office** at the Local Court can provide information about Property Seizure Orders.

For a list of Local Courts, visit www.localcourt.justice.nsw.gov.au

Office of State Revenue: ISO 9001 – Quality Certified

© State of New South Wales through the Office of State Revenue, 2015. This work may be freely reproduced and distributed for most purposes, however some restrictions apply. Read the copyright notice at www.osr.nsw.gov.au or contact OSR.



Office of
State Revenue
State Debt Recovery



Do you need help with your fines?



I can't afford to pay my fines, is there another option?

I don't want money taken out of my bank account, what can I do?

I need my licence!

I want to go for my L's!



Office of
State Revenue
State Debt Recovery

What happens if I don't deal with my fines?

If you don't deal with your fines:

- money can be taken from your bank account, even if you are on Centrelink,
- NSW Roads and Maritime Services (Roads and Maritime) can suspend your licence and car registration,
- a Sheriff can visit to take your possessions, including your car if you have one.

Why is it important to contact State Debt Recovery?

It is important that you contact us to stop any enforcement action. The earlier you contact us the better.

When you call us, our staff will explain all your options and help get you back on track.

If you find it hard to speak to us, you can get help from someone that you trust. It could be a family member, trusted friend or a representative from an organisation that you know.

I can't pay my fines in full, can I apply for a payment plan?

If you can't pay your fines in full, we can help you set up a Centrepay or Pay by Instalment payment plan. Our staff can help you set up a payment plan over the phone in about 10 minutes.

When you set up a payment plan, all enforcement action stops as long as you keep making your payments.

If enforcement action has been applied (for example, your licence is suspended), you may be eligible to have the enforcement action lifted. In most cases, we can lift your driving sanctions while you are on the phone setting up your payment plan.

Note: We don't charge interest on outstanding fines but some fees may have been charged by Roads and Maritime, Sheriff's Office, etc.

Centrepay

If you receive Centrelink payments, we can set up a Centrepay payment plan where payments for your fines come directly to us from Centrelink.

To apply for a Centrepay payment plan all you need is your Centrelink Reference Number (CRN) and we do the rest.

Pay by instalments

We can set up a payment plan to make sure you pay your fines on time. We can even set up direct debit from your bank account to make sure you don't miss any payments and risk further enforcement action like suspending your licence.

Can I work off my fines?

You may be able to work off your fines through our Work and Development Order (WDO) program.

To be eligible for a WDO you:

- have a mental illness, intellectual disability or cognitive impairment
- are homeless
- have a serious addiction to drugs, alcohol or volatile substances
- are experiencing financial hardship to satisfy your fines.

Our website has a list of WDO sponsors in your area that may be able to help you. You can also contact your local Legal Aid or Aboriginal Legal Service office for information on WDOs.

Here are just a few examples of the activities you can do on a WDO:

- voluntary or community work
- a TAFE course
- literacy training
- psychologist or psychiatric visits
- drug and alcohol treatment.

Call us on **1300 478 879** to see if a WDO is right for you.